

2025 Impact Report

Threads of Hope


Catholic Charities
MARIN ♦ SAN FRANCISCO ♦ SAN MATEO



A Message from Our CEO

Reflecting upon the year, I feel both heartened and hopeful about the future of our agency and the significant impact our service has on solving the needs of members of our community. It is humbling and affirming to recognize the vast scope of our work, and to reflect upon the many individuals and families we serve each day. Together, we change lives.

In 2025, Catholic Charities served **56,713 individuals** across **37 programs** in our **4 service areas**: Homelessness and Housing, Aging, Youth, and Immigration. Our homelessness and housing programs served **8,320 individuals** last year, helping neighbors access safe and stable housing, providing case management to support their housing retention and make home a source of stability and wellness.

This past year was also one of great opportunities and growth. In 2025, we saw the opening of the new St. Vincent's Transitional Age Youth (TAY) Bridge program, which provides transitional housing for TAY Youth experiencing homelessness in Marin. We also saw the launch of the new D.R.I.V.E. program, assisting individuals and families as they transition from living in large vehicles on the streets of San Francisco, and into permanent supportive housing.

This year's impact report is titled Threads of Hope. Hope is the recurring thread that runs through our service. Hope is infectious and powerful. It makes lasting change, and can be felt throughout our programs, our staff, and those we serve. Hope creates positive outcomes and provides evidence-based services that impact lives in meaningful ways.

Your support of Catholic Charities allows us to continue our services, and to offer the thread of hope to our community. Thank you for believing in our mission, values and the dignity of those we serve.

Ellen Hammerle, PhD
Chief Executive Officer



Catholic Charities

MARIN ♦ SAN FRANCISCO ♦ SAN MATEO

56,713

Total individuals served by all Catholic Charities **37** programs and services in 2025

Our Mission

Founded in 1853 and rooted in our faith traditions of charity and justice, Catholic Charities supports families, aging and disabled adults, and youth through social service and opportunities for healthy growth and development.

Our Program Areas

- Homelessness & Housing
- Aging Support
- Youth & Child Development
- Immigration Legal Support

Our Vision

CCSF is committed to:

- Changing lives in our parishes and the communities we serve.
- Promoting a fulfilling and supportive workplace.
- Involving the community in carrying out our mission.

Our Values

Respect, Compassion, and Accountability.



A Message from Our Chairman of the Board

As Chairman of the Board of Catholic Charities San Francisco, I feel blessed to hear from individuals and families throughout the Archdiocese whose lives have been changed by Catholic Charities.

While the realities of poverty can be felt throughout the Bay Area, it is the faith-filled mission and calling of Catholic Charities to care for, uplift, and serve our neighbors in need. Through this work, Catholic Charities seeks always to walk in the footsteps of Christ's example, strengthening families and serving our communities with love.

It is an honor to share our impact with you.

**Most Reverend
Salvatore J. Cordileone**
Archbishop of San Francisco



A Message from Our President of the Board

On behalf of the Board of Directors, I am excited and grateful to share the 2025 Catholic Charities Impact Report with you.

All year long, our 37 programs and services across San Francisco, San Mateo and Marin Counties work tirelessly to serve our neighbors, bring relief to those who are struggling, and offer hope to the community.

As you will see, our impact is truly felt throughout the Archdiocese. Thank you for supporting the work and mission of Catholic Charities.

Kathy Grogan
President, Board of Directors

Board of Directors

**Most Reverend
Salvatore J. Cordileone**
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2025 Impact

Hope is at the Heart of Everything We Do

No parent should have to worry about where their children will sleep tonight.

It is our responsibility as neighbors, as humans, and as Catholics, to care for and uplift our brothers and sisters who are struggling. Through this work, we offer our clients the gift of hope. The 2025 impact data reflects not only the scope of the work being done by Catholic Charities, but also the great and growing need in our community.

The **Bayview and Mission Access Points**—which act as the “front door” to the Homelessness Response System—saw **4,684 people** walk through its doors last year in need of services. Of those, **2,495 were children**. Our staff responds to each individual need with great care and compassion, helping to connect families and individuals with programs, services and referrals that will help them find stable and permanent housing.

One of ways this is accomplished is through the **Housing First program model**, which emphasizes and addresses an individual’s immediate need for shelter through supportive or rapid re-housing. Once an individual is safely housed, they are better suited and able to address other challenges in their lives. As we say at Catholic Charities, housing is healthcare.

Upon entering the Coordinated Entry System, a client may be referred to a program like **St. Joseph’s Family**

Across (L): Members of Admin Council distribute groceries at the Bayview Access Point. **Across (R):** A father and son celebrate receiving the keys to their new home.



See all the 2025 impact data now at CatholicCharitiesSF.org/Impact

2025 Housing Stats



8,320

Total individuals served by Catholic Charities Homelessness and Housing programs and services



12,000+

hours of case management provided to clients by Catholic Charities programs and services



\$16.8M

Total amount of direct assistance provided for clients



Center, which safely sheltered **78 individuals** last year, including **40 children** and **25 families**. Families remained at St. Joseph's for an average of **102 days**, and received services like job-search support, counseling, parenting workshops, three meals a day, and housing referrals. St. Joseph's goal is to help families successfully transition into long-term, permanent housing. Upon exiting St. Joseph's Center, **93% of households** had at least one family member employed.

Helping families and individuals remain housed is imperative.

Catholic Charities provided **\$16.8 million** in rental assistance support and basic needs last year to **5,669 people** across **11 housing programs**. This support helped families and individuals at risk of homelessness with items like back rent, future rent, and move-in costs.

Last year alone, the **Long Term Subsidy Program** helped **472 seniors and adults with disabilities** remain in their homes, reducing rent burdens by **over 50% for 358 households**.

Additionally, **100% of the 140 families** served by

“Hope means knowing there is a path forward, even after crisis or uncertainty. Our programs offer hope by providing stability, consistency, and compassionate support. From there, people can begin to heal and plan for the future.”

Stephanie Godt, Associate Deputy Director of Homelessness and Housing Services

the **Family Housing Assistance Program** received housing placements, were provided ongoing case-management, and remained stably housed three months after being placed.

Catholic Charities heals the whole person: body, soul and mind.

Our programs are designed to not merely provide a temporary solution, but to walk with clients on the road toward healing, housing, and recovery. Our staff utilize evidence-based practices to make professional decisions using interventions and strategies that have



Above: Clients build skills through horsemanship at Eagleson Equestrian Center. **Right:** CCSF staff prepare bags of groceries for delivery to clients during the holidays.



2025 Housing Stats



11,197

meals served by the Case Management Outreach program at St. Dominic's Lima Center



100%

of clients surveyed at Derek Silva Community reported that they felt supported by staff in moving towards independence



100%

of families in the Family Housing Assistance program remained stably housed 3 months after being placed

Across and Cover: Each quilt square was created by a resident of Carmelita Women's Home, representing their personal journey.

been scientifically tested and proven to work. Catholic Charities provides housing advocacy, vocational support, and budgetary guidance to help clients maintain stability and thrive on their own.

Catholic Charities programs and services provided clients with more than **12,000 total hours** of case management in 2025. The value of these efforts is apparent in our year-end client survey results.

At **Derek Silva Community**, a long-term housing facility serving **63 individuals** living with HIV/AIDS, **100% of clients** surveyed reported that their access to services such as food, healthcare, and benefits had improved as a result of the program.

At **Rita da Cascia Community**, a residential facility providing housing, intensive case management, and wrap-around services for **102 women and their children** affected by homelessness and chronic illness, **100% of clients** surveyed reported that their quality of life had improved. **100% of clients** surveyed also reported that they felt supported by staff in moving towards independence.

“Hope is an idea and feeling that makes someone believe that they are improving, moving in the right direction and that great things are possible through small but confident steps.”

Stefen Hainbuch, Director,
Peter Claver Community

It is imperative that individuals and families have access to ongoing nourishment and food. The **Case Management Outreach** program, in partnership with St. Dominic’s and St. Ignatius Parishes, provided **11,197 meals** to **430 individuals** at St. Dominic’s Lima Center in 2025. Additionally, **1,126 bags of groceries** were provided to the **505 residents** at **10th and Mission Family Housing & Edith Witt Senior Community** in San Francisco. **98% of those clients** surveyed reported never being hungry.

Carmelita Women’s Home, an innovative residential treatment program in Marin, helps women who

have experienced trauma heal through holistic treatments like yoga, art and nature therapy, in addition to ongoing weekly AA meetings, therapy sessions, and crisis management groups.

The women at Carmelita Home also utilize equine assisted services at the Catholic Charities **Eagleson Equestrian Center**, where clients are empowered to learn horse care, build confidence in themselves, and develop healthy social-emotional skills.

Our work helps to ensure that clients exit Catholic Charities programs as strong, independent and active members of the community. ■



2025 Housing Stats



1,126

bags of groceries provided to residents at 10th and Mission Family Housing & Edith Witt Senior Community



100%

of clients leaving the Housing Based Case Management Program exited to stable housing



5,900

Individuals received emergency supplies through Disaster Recovery & Humanitarian Services



Watch the video now:
See how our Case Management Outreach team offers hope at St. Dominic’s Lima Center.



Catholic Charities Youth and Child Development programs provide children, young adults, and teenagers with opportunities for growth, healing, and learning to last a lifetime.

Treasure Island Child Development Center offers a play-based, experiential learning curriculum that fosters each child's home language and early literacy development. TICDC served **27 children aged 0 to 5** last year, with preschoolers showing improvement in **7 out of 9 early childhood development areas**.

Catholic Charities **San Francisco Boys' Home** is a Short-Term Residential Therapeutic Program providing residential mental health treatment, education, and rehabilitation to **17 pre-adjudicated youth** ages 13-18 last year. The home provided **85 hours** of therapy and care coordination, as well as **100 group outings** that foster socialization and relationship-building skills.

CCCYO Physical Education and Nutrition programs served **3,510 clients** last year, growing **845 pounds of leafy green produce** from hydroponic gardens at school sites in urban areas. This produce was used in monthly nutrition education classes, cooking demonstrations, and handed out to students and families for use at home.

CCCYO Athletics programs provided opportunities for fitness, personal growth, and friendship for **18,344 student athletes** last year. **45% of CCCYO athletes** played more than one sport, and a total of **6,817 games** were played. CCCYO Athletics offers programs for students in baseball, basketball, cross-country, soccer, track and field, and volleyball.

CCCYO Transportation has provided school bus services to public, private and parochial schools for more than 45 years. In 2025, **1,009 children** were transported to school each day by Catholic Charities Transportation.

CCCYO Camp & Retreat Center is a refuge along the Sonoma Coast. **1,087 students** participated in camp last year, and **3,271 students** participated in the outdoor education program. **89% of campers** surveyed reported feeling more connected to the natural environment, while **88% reported** becoming better at understanding friends' feelings.



Watch the video now: A legacy of care at the Carl Gellert and Celia Berta Gellert Foundation Adult Day Services of San Mateo

2025 Youth Stats



33,250

Total children served by Catholic Charities Youth and Child Development programs and services



1,009

Total children transported to school each day by CCCYO Transportation



100

Group outings provided to residents of San Francisco Boys' Home, a therapeutic program for pre-adjudicated youth



Every day, Catholic Charities Aging Services programs allow seniors and adults with disabilities to obtain resources, socialize, and age with dignity.

In 2025 alone, **755 seniors and adults with disabilities** attended OMI Senior Center. Clients participated in **5,470 group activities** like exercise class, dance, choir, field trips, and more. At OMI, seniors receive nutritious meals, the opportunity to socialize, and are treated with dignity and respect. **99% of clients** surveyed reported that their quality of life improved as a result of participation in the program, and **98% reported** that their socialization and interaction increased. **100% of clients** surveyed reported that they would recommend this program to a friend or loved one with similar needs.

Catholic Charities **Adult Day Services** provides a safe and therapeutic environment for seniors and adults with disabilities who have experienced loss of memory, physical function, or social support. At our two program sites in San Francisco and San Mateo, **84 clients** with dementia or other diagnosis were served. Additionally, **2,172 caregivers** were assisted with counseling, information and referrals.

Left: Catholic CCCYO Nutrition programs grew 845 pounds of leafy green produce at urban school sites, teaching students the value of nutrition education.

Above: Seniors at Adult Day San Francisco enjoy a game of Bingo. **Right:** Seniors at OMI Senior Center celebrate Valentine’s Day in style at the red carpet fashion show.

“Hope is the belief that tomorrow can be better than today, even when the present feels uncertain or difficult. To me, hope means having something reliable to hold onto — a sense that progress, safety, and stability are possible.”

Julian Moreno,
Office Manager, CCCYO Transportation



2025 Aging Stats



Total seniors and adults with disabilities served by Catholic Charities Aging programs and services



of clients surveyed at OMI Senior Center reported that the physical activities they did at the program had a positive impact on their health



hours of caregiver respite provided by adult day services in San Francisco and San Mateo



Catholic Charities Center for Immigration Legal & Support Services walks with neighbors on the path towards citizenship

Catholic Charities Center for Immigration Legal & Support Services (CCCILSS) provides high quality multi-year legal services and case management that allows immigrants to pursue their legal rights and enables them to find a legal path forward to ensure their participation in the social, civic, and economic fabric of our community.

In 2025, CCCILSS provided **551 consultations**, took on **370 new cases**, and has **2,458 active cases**. **970 of those cases** are for victims of domestic violence and other crimes.

Our staff are legal experts, who assist clients to secure the legal right to work, reunite families through family based citizenship, help legal residents gain citizenship, educate immigrants through “Know Your Right” Workshops, provides counseling on immigration legal matters (including work permits, deferred action, defenses to deportation and asylum proceedings) and provides access to English as a Second Language classes.

The greatest gift that we can give our clients is the gift of hope for tomorrow—

At Catholic Charities, hope is the thread that connects all of us—programs, clients, staff, volunteers, and donors—together. When a family or individual walks through the doors of one of our programs, we are not just offering them a service—we are providing hope. This hope courses through the heart of all **37 of our programs**, our **300+ employees**, and the **56,713 individuals** we served last year. ■



Above: Kids at TICDC enjoy a visit from the SF Public Library Bookmobile.



Watch the video now:
See how Catholic Charities San Francisco is committed to serving our community with love.

“Hope is a divine grace anchored in God, inspiring a steadfast belief in possibility even in the face of daunting circumstances. It is the unwavering conviction that a better, safer future remains within reach. Such trust allows individuals to keep moving forward, even when facing unimaginable challenges, fear, or trauma.”

Sister Carol I. Njoku, Ph.D
DOJ Accredited Rep, Center for Immigration Legal Support Services

2025 Immigration Stats



551

Total consultations provided by Catholic Charities Center for Immigration Legal & Support Services



2,458

Total active cases at the Catholic Charities Center for Immigration Legal & Support Services

Directory of Services

Housing Support Services

- 10th & Mission Family Housing
- Bayview Access Point
- Mission Access Point
- Assisted Housing & Health Program
- Carmelita Women’s Home
- Case Management Outreach
- Derek Silva Community
- Edith Witt Senior Community
- Family Housing Assistance Program
- Homelessness Prevention Program
- Housing Based Case Management Program
- Long Term Subsidy Program
- Peter Claver Community
- Rental Assistance Program
- Rita da Cascia Community
- SF D.R.I.V.E. Program
- St. Joseph’s Family Center
- Treasure Island Supportive Housing

Youth & Child Development Services

- CCCYO Athletics
- CCCYO Camp
- CCCYO Outdoor Environmental Education
- CCCYO Physical Education
- CCCYO Retreat Center
- Maureen & Craig Sullivan Youth & Family Services
- Treasure Island Child Development Center

Aging Support Services

- Adult Day Services San Francisco
- Carl Gellert & Celia Berta Gellert Foundation Adult Day Services of San Mateo
- Aging Case Management
- OMI Senior Center
- Breaking Bread with Hope

Youth Clinical Services

- San Francisco Boys’ Home
- St. Vincent’s School for Boys
- Eagleson Equestrian Center

Center for Immigration Legal & Support Services

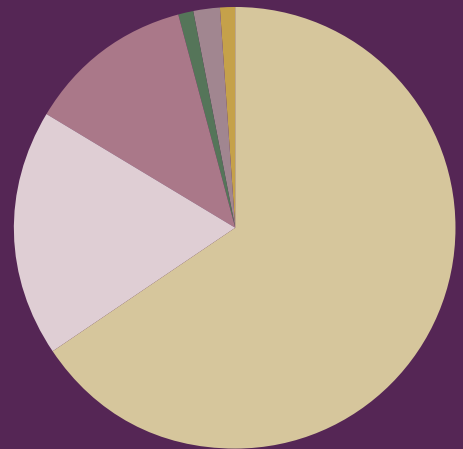
Disaster Recovery & Humanitarian Services (Listos)

CCCYO Transportation

FY25 Revenue

\$67,626,007

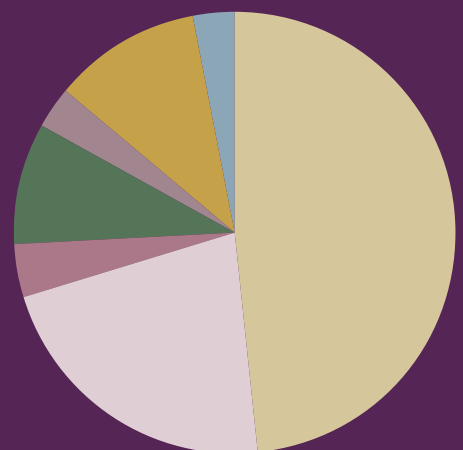
- Contract Revenue 65.4%
- Program Fees and Rent 18.2%
- Fundraising 12.4%
- Bequests 1.4%
- Investment Income 2.1%
- Other .5%



FY25 Expenses

\$63,782,361

- Homelessness & Housing 49.0%
- Children & Youth 21.5%
- Aging Support 4.3%
- Transportation & Facility Rentals 9.2%
- Immigration 2.6%
- Administration 10.6%
- Development 2.8%





Catholic Charities

MARIN ♦ SAN FRANCISCO ♦ SAN MATEO

Thank you for believing in our mission, our staff, and the 50,000 people we serve.

To learn more about Catholic Charities, and to support our mission, please visit

CatholicCharitiesSF.org

