



Catholic Charities Bayview & Mission Access Points

About

The Catholic Charities Bayview and Mission Access Points operate in partnership with the San Francisco Department of Homelessness and Supportive Housing (HSH) to prevent family homelessness. Our Access Point staff work with families to assess their eligibility for the City's Online Navigation Entry (ONE) System and problem-solve their housing crises. The goal of this collaborative problem-solving is to help families avoid homelessness and stay together.

A family who is unsuccessful with housing problem-solving will be further assessed to identify vulnerability and housing needs. Our team of experts work collaboratively with HSH to ensure those with the highest needs are able to access shelter and appropriate housing interventions.

The City's Online Navigation Entry (ONE) System automatically prioritizes families for housing based on their specific needs.

Services

- Screen and assess families for eligibility
- Enroll eligible families in San Francisco into the Emergency Shelter/Housing Placement ONE (Online Navigation and Entry) System
- Referrals and links to services for ineligible families
- Children's activities for families while adults are meeting with staff
- Mobile outreach to increase utilization of Access Point
- Problem solve with families to divert from public shelter system

2025 Impact Stats

4,684

clients served, including **2,495** children

69%

of clients were able to resolve homelessness within 90 days

25%

of clients reported being chronically homeless

44%

of clients surveyed reported having lived in a place not meant for human habitation

52%

of families surveyed reported at least one family member having been a victim of domestic violence, sexual assault, stalking, or human trafficking