



Pre-K graduation at Treasure Island Child Development Center.

2024 IMPACT REPORT



Catholic Charities

MARIN ♦ SAN FRANCISCO ♦ SAN MATEO

Dear Friends,

We give thanks for this time of renewal and growth as we share and reflect on our impact in the community. Our impact has been tremendous and aligned with our mission of strengthening families and reducing poverty. The unfolding of transformative change in the lives of those we serve gives us deep hope as we navigate the ever-changing landscape of opportunities and challenges in 2025.

We will continue to support the most vulnerable members of our community through our advocacy, our invaluable programs, and our commitment to serving with love.

The 2024 impact report reflects our unwavering hope for renewal through the hard work, dedication, and generosity of our board members, employees, donors and volunteers. We serve based on the values of respect, accountability and compassion which solve complex social problems and change lives for everyone we serve. Thank you for supporting Catholic Charities San Francisco, and for helping us to make an impact on the lives of so many.

With blessings and gratitude,

Ellen Hammerle, Ph.D
Chief Executive Officer



Our Mission: Founded in 1853 and rooted in our faith traditions of charity and justice, Catholic Charities supports families, aging and disabled adults, and youth through social service and opportunities for healthy growth and development.

Our Vision: Catholic Charities is committed to:

- Changing lives in our parishes and the communities we serve.
- Promoting a fulfilling and supportive workplace.
- Involving the community in carrying out our mission.

Our Values: Respect, Compassion, and Accountability.

7,849 individuals were served by Catholic Charities Homelessness and Housing Services in 2024.

30,636 individuals were served by Catholic Charities Youth and Child Development Services in 2024.

3,384 individuals were served by Catholic Charities Aging Services in 2024.

7,871 individuals were served by Catholic Charities Immigration Services and Disaster Recovery and Humanitarian Services in 2024.



As Chairman of the Board of Directors at Catholic Charities, I am blessed to hear from clients, volunteers and staff whose lives have been changed by Catholic Charities. For over 170 years, Catholic Charities has cared for individuals with faith, hope and love—especially those whom society most often neglects.

While the realities of poverty can be felt throughout the Bay Area, I am heartened by the dedicated service of Catholic Charities. Through this work, and because of the compassion of so many in our community, Catholic Charities continues to reduce poverty, strengthen families and serve everyone.

It is an honor to share our impact report with you.

Sincerely yours in our Lord,

**MOST REVEREND
SALVATORE J. CORDILEONE
ARCHBISHOP OF SAN FRANCISCO**



Each day, Catholic Charities' programs and services make lasting change for individuals and families throughout the Bay Area. Our employees work tirelessly to help keep our neighbors housed and off the streets, as well as support the many thousands of clients across our Aging, Immigration, and Youth services.

On behalf of the Board of Directors, I feel grateful for the impact that Catholic Charities makes each day and am excited to share our impact with you.

Thank you for supporting Catholic Charities San Francisco and our mission to serve with love.

**KATHY GROGAN
PRESIDENT, BOARD OF DIRECTORS**



DIRECTORY OF SERVICES

HOUSING SUPPORT SERVICES

10th & Mission Family Housing
Assisted Housing & Health Program
Bayview Access Point
Mission Access Point
Carmelita Women's Home
Case Management Outreach
Derek Silva Community
Edith Witt Senior Community
Family Housing Assistance Program
Homelessness Prevention Program
Housing Based Case Management Program
Long-Term Subsidy Program
Peter Claver Community
Rental Assistance Program
Rita da Cascia Community
St. Joseph's Family Center
Treasure Island Supportive Housing

YOUTH & CHILD DEVELOPMENT SERVICES

CCCYO Athletics, Physical Education
CCCYO Camp, Retreat Center, Outdoor
Environmental Education
CCCYO Transportation
Treasure Island Child Development Center
Maureen & Craig Sullivan Youth and Family
Services

AGING SUPPORT SERVICES

Adult Day Services San Francisco
Carl Gellert & Celia Berta Gellert Foundation
Adult Day Services of San Mateo
Aging Case Management
OMI Senior Center
Breaking Bread With Hope

YOUTH & FAMILY CLINICAL SERVICES

San Francisco Boys' Home
St. Vincent's School for Boys
Eagleson Equestrian Center

CENTER FOR IMMIGRATION LEGAL & SUPPORT SERVICES

DISASTER RECOVERY & HUMANITARIAN SERVICES

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35 PROGRAMS

Across Marin, San Francisco and San Mateo Counties.

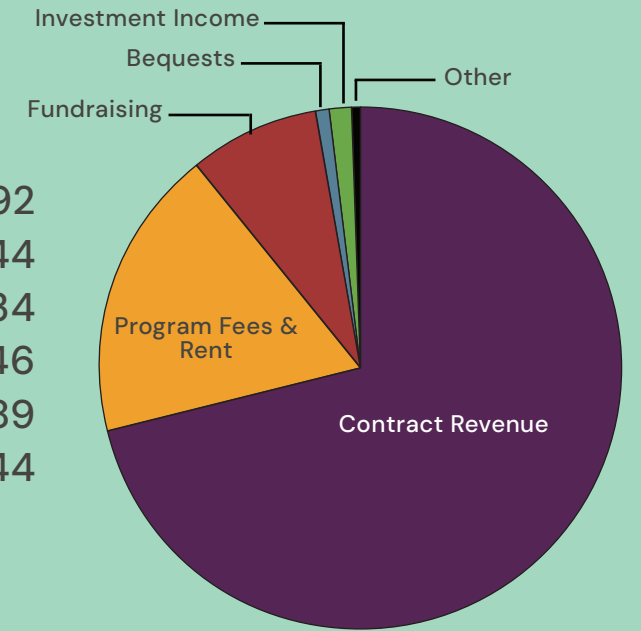
- ♥ Housing
- ♥ Aging
- ♥ Youth
- ♥ Immigration
- ♥ Disaster Recovery



REVENUE FY2024

■ Contract Revenue	\$45,249,392
■ Program Fees and Rent	\$11,526,944
■ Fundraising	\$5,145,434
■ Bequests	\$464,746
■ Investment Income	\$890,989
■ Other	\$255,444

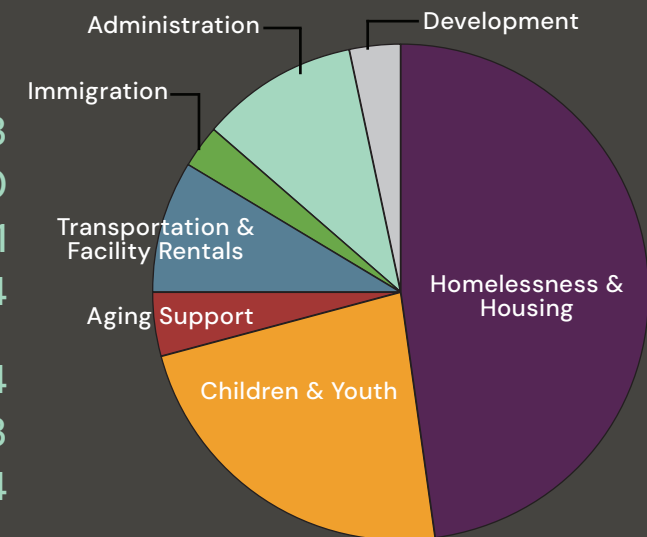
Total Revenue: \$63,532,949



EXPENSES FY2024

■ Homelessness & Housing	\$30,382,993
■ Children & Youth	\$14,512,290
■ Aging Support	\$2,629,021
■ Transportation & Facility Rentals	\$5,447,064
■ Immigration	\$1,787,114
■ Administration	\$6,553,303
■ Development	\$1,947,094

Total Revenue: \$63,258,879



YOUTH & CHILD DEVELOPMENT

Catholic Charities Youth Services provides children and young adults with opportunities to learn, play and grow in healthy and safe environments.

From early childhood development and after-school programs to CCCYO Athletics and residential-based services, our youth programs encourage children to thrive and grow into healthy adults.

"It's not just a job—it's a dedication, a vocation, and it's life changing. Wherever there is need, we are taught that is where you will meet Jesus. Because Christ is there. You don't do the service to make yourself feel good, you do it because you are going to meet Christ. And we have an opportunity to do that on a daily basis. And I'm very grateful for that."

- Michael Williams
CCSF Employee



Equine Therapy



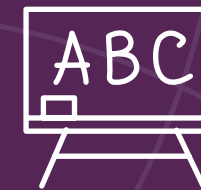
Residential Group Homes



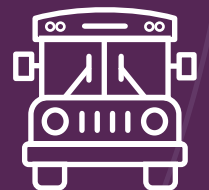
CCCYO Camp



CCCYO Athletics, P.E. & Nutrition Programs



Child Development



CCCYO Transportation



Laughs shared at Maureen and Craig Sullivan Youth and Family Services.



100% of Preschoolers at Treasure Island Child Development Center improved their social and emotional understanding and peer interactions.

3,990 children participated in a CCCYO camp or outdoor education program while **20,207 children** participated in CCCYO Athletics programs.

90% of clients at St. Vincent's School for Boys were placed with a sponsor family.

26 boys ages 13-18 were provided with therapy, rehabilitation and case management at SF Boys' Home.

HOMELESSNESS & HOUSING SERVICES

No person should ever be without a roof over their head. Catholic Charities San Francisco helps provide individuals and families with access to stable housing, a warm meal, and critical services like healthcare and childcare.

Whether this is accomplished through one of our family shelters, licensed group homes or access to case management, therapeutic services or rental subsidies, Catholic Charities will be here to serve our neighbors with love and compassion.

“I’ve been clean 30 years, and I’ve just been living one day at a time. That’s all I can do. And with the help of God and Catholic Charities, I’m here.”

- Agnes, Treasure Island Supportive Housing Client



Emergency Shelters



Rental Subsidy Assistance



Case Management



Rehabilitation Services



Clinical and Nursing Services



Therapeutic Programs



Holiday activities at St. Joseph’s Family Center.

Catholic Charities
SERVING WITH LOVE

\$4.6 M in rental assistance was provided on behalf of clients to prevent eviction.

99% of clients report that their access to services such as food, healthcare, and benefits has improved because of 10th & Mission Family Housing and Edith Witt Community.

100% of clients who exited St. Joseph’s Family Center shelter have not returned to homelessness.

1,140 families including **2,222 children** were served by the Bayview and Mission Access Points, with **87% of those discharged** moving to permanent housing.

AGING & SENIOR SERVICES

All seniors deserve the opportunity to make valuable connections while maintaining their independence and dignity. Catholic Charities Aging Services help promote alternative solutions to residential facilities or in-home care while also providing respite to caregivers.

Our programs provide seniors with classes, activities, events and case management that help encourage camaraderie, promote independent living, and allows our seniors to age with love and support.

“For me it’s when I hear a client say, ‘Thank you for helping me. You helped me not get evicted. You helped me find a new place that I love. You helped me get out of the bad situation I was in with my landlord.’ That’s what gives me hope to keep going—that I know that I am helping them achieve better with their lives.”

- Tad Hopp, Case Manager



Social Events



Physical Activities



Educational Classes



Case Management



Daytime Care For Seniors living with Dementia



Caregiver Respite



44,355 hours of caregiver respite provided at Adult Day Services of San Francisco and San Mateo.

926 seniors participated in social activities like choir, karaoke, creative and expressive arts, Tai Chi, ballroom dancing, daily fitness activities, and educational computer classes and field trips at OMI Senior Center.

100% of clients surveyed reported that their situation has improved because of Aging Case Management services.

99% of clients surveyed reported that their socialization and interaction with others increased because of this program.

IMMIGRATION LEGAL & SUPPORT SERVICES

Catholic Charities Center for Immigration Legal and Support Services gives immigrant populations the chance to become full participants in the social, civic and economic fabric of our communities.

Our immigration support services help residents gain citizenship, reunite with families, assist immigrant victims of domestic violence, and provides educational resources.

396 total clients served by the Center for Immigration Legal Services

590 consultations provided

128 DACA Cases (Deferred Action for Childhood Arrivals).

16 clients became naturalized citizens.

\$1.4M of Storm Assistance was distributed to **626 households**.



Connect disaster survivors to resources



Assist with advocacy and FEMA appeals



Arrange construction resources during disaster



Plans for disaster recovery



Natural Disaster Preparedness Training



First Aid and Fire Safety Training

DISASTER RELIEF & HUMANITARIAN SERVICES

The Catholic Charities Disaster Recovery and Humanitarian Services Program is dedicated to offering comprehensive Case Management Services to individuals and families suffering losses from natural and man-made disasters.

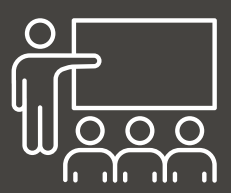
The program conducts thorough disaster preparedness training sessions throughout San Francisco, San Mateo and Marin Counties.

“Our work in the Catholic Charities Immigration Legal Services is eminently important as a life-saving mission. We build hope and enhance the dignity of hundreds of thousands of immigrants. We serve people of diverse socio-economic class and age, helping them to be integrated in the community. Functioning as a healthy intermediary between immigrants and the US immigration institutions, we create vistas for human rights awareness, social justice, human development and nation building.”

- Sister Ijeoma Njoku, CILS



Help residents gain American citizenship



“Know Your Rights” workshops



Assist victims of domestic violence and crimes



Reunite Families



Legal assistance



Educational Resources

Thank you for supporting Catholic Charities of San Francisco and our 35 programs in homelessness and housing, aging, immigration, and youth services.

We aim to help our clients exit Catholic Charities programs and services as strong, independent and active members of our community.

Your gift can help keep families housed and off the streets, provide kids with opportunities to learn and grown, aid immigrants through the legal system, and help seniors to age with dignity.

Join us in our mission by scanning the QR code, or visiting us at **CatholicCharitiesSF.org/donate**



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Catholic Charities is a 501(c)(3) non-profit organization. Our tax identification number is 94-1498472.